



GOVERNMENT OF KERALA

Abstract

Health & Family Welfare Department- Kerala Health System- Referral Protocol - Approved -Orders issued.

HEALTH AND FAMILY WELFARE(M) DEPARTMENT

G.O.(Ms)No.392/2025/H&FWD Dated,Thiruvananthapuram, 09-11-2025

Read 1 G O (MS) No.2674/2011 H&FWD dated 25/07/2011

2 G O (RT) No. 1954/2022/H & FWD dated 08/08/2022

3 Minutes of the meeting held by the Hon'ble Minister for Health on 9-5-2024.

ORDER

As per G.O. read as 1st paper above, directions were issued for preparation of suitable referral guidelines/protocol to improve the efficiency of patient transfers between different levels of healthcare, from peripheral institutions to Medical Colleges, as part of implementation and strengthening of the patient referral system within the State's health institutions. A Referral Criteria were created in 2011 by the Clinical Epidemiology Resource & Training Centre (CERTC), Medical College Thiruvananthapuram which are still in effect.

2. However, several changes have occurred in the human resources, infrastructure, and services at each health care institution as a result of the system- wide reforms that have taken place over the years and through the Aardram Mission. More over the epidemiological and demographic transition has resulted in transformation of the pattern of diseases. Therefore, it is imperative to create a practical Referral Protocol that is simple for the professionals to understand and follow for the public health care system.

3. Accordingly, as per G.O. read 2nd paper above, the Executive Director, State Health System Resource Centre (SHSRC) was entrusted to develop an updated referral protocol guidelines in consultation with the Director of Health Services, the Director of Medical Education and other stake holders.

4. In the light of the decisions taken in the meeting held by the Hon'ble Minister for Health on 9-5-2024, vide minutes read as 3rd paper above, the Executive Director, SHSRC submitted the final Draft of the Referral Protocol.

5. Government have examined the matter in detail and are pleased to approve and issue the Referral Protocol as annexed to this order with immediate effect.

(By order of the Governor)
Dr. Rajan Namdev Khobragade I A S
ADDITIONAL CHIEF SECRETARY

To:

The Director of Health Services, Thiruvananthapuram.

The Director of Medical Education, Thiruvananthapuram

The Executive Director, The State Health System Resource
Centre, Thiruvananthapuram.

All Head of the Departments and Organisations under H&FW
Dept.

All Principals & Superintendents of Medical Colleges

District Medical Officers of all Districts

Web & Media Cell, I&PARD (for wide publicity in audio and visual
media)

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Section Officer

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